

પ્રતિ,

માનનિશી નિરીક્ષક/ઉપનિરીક્ષક

કાંજુરમાર્ગ પૂર્વ પોલીસ ઠાણે

મુંબઈ - ૪૦૦૦૪૨

વિષય:- વિનાપરવાના રેકર્ડમાં રીલ્યાન્સિબલ

મી. ઉર્જકાર શ્રી. સુશાંત ચંદ્રકાંત ડિમન શહેરના વાસ્તે (પુ) સહ્યા કાર્યક્ષેત્ર 'કોઓરઆન લિમિટેડ' કાંજુરમાર્ગ, ચા. અર્જા- ગુસ્મા કાલ વિનાંકુ ૧૫/૦૭/૨૦૧૭ રોજી હિક દુપારિ ૭૧૧ ૭.૩૦ દેરમ્યાન માફ્યા વચત આલ્યામધુન વિનાપરવાના રેકર્ડમાં રૂપયે ૬૦૦૪૯.૨૦/- નિધુન રીલી. તરીલી રેકર્ડમાં મળ્યા યોજ્જતી કાયદેશરિ ચોકજી કળન ભવકલાત ભવકદ પદ મિલવિજ્યાસાદી વિનંતી ઉર્જકારત ઉપરિ, માફ્યા વચત આલ્યાની માહિતી આલિલ પ્રમાણે

ક વચત આલેશરકાચે ના ૧:- શ્રી. સુશાંત ચ. ડિમન
ક વચત આલે રૂમાંકુ :- ૯૩૨૪૦૭૫૦૫૬૬૬
ક રેકર્ડ ના ૧

:- આયસિઆયસિઆય (ICICI)

આપના કિશ્વાનુ

Sushant

સુશાંત ચંદ્રકાંત ડિમન

S.S. Kadam
18/07/17

માનનિશી લેખનિક
કાંજુરમાર્ગ પોલીસ ઠાણે, મુંબઈ

sushant.jiman

From: sushant.jiman [sushant.jiman@sharekhan.com]
Sent: Monday, July 17, 2017 3:16 PM
To: 'customerdisputes@icicibank.com'
Cc: 'bavkar@sharekhan.com'; 'Anand Mokashi'
Subject: Incorrect Debit Entries in Account
Attachments: OpTransactionHistory17-07-2017.pdf

Importance: High

Dear Team,

Please find attached the account statement wherein 10 transactions of Rs 6704.92 each total amounting to Rs. 67049.20 has been debited from my account number – 032401505768 with narration MIN/STEAMGAMES. (PDF attached for your reference. I have also raised the said issue with ICICI customer care today. **Complaint No – SR483241852.**

Request you to kindly look into the same on urgent basis and confirm on what basis the said debit has been done.

Regards
Sushant Jiman
022 – 6116 9241
098197 58220

DETAILED STATEMENT

Search

Account Number 032401505768(INR) - SUSHANT CHANDRAKANT JIMAN

Transaction Date from 02/07/2017 to 17/07/2017

Transaction Period Last 1 Month

Advanced Search

Amount from NA to NA

Cheque number from NA to NA

Transaction remarks NA

Transaction type All

Transactions List - SUSHANT CHANDRAKANT JIMAN - 032401505768

S No.	Value Date	Transaction Date	Cheque Number	Transaction Remarks	Withdrawal Amount (INR)	Deposit Amount (INR)	Balance (INR)
1	03/07/2017	03/07/2017	-	NFS/CASH WDL/03-07-17	9500.0	0.0	63875.53
2	06/07/2017	06/07/2017	-	EBA/PUR-AU SMALL FINANCE/20170708184853	14678.0	0.0	49198.52
3	13/07/2017	13/07/2017	-	CMS/ CMS619419075	0.0	15612.0	64810.52
4	13/07/2017	13/07/2017	-	NFS/CASH WDL/13-07-17	2000.0	0.0	62810.52
5	15/07/2017	15/07/2017	-	NEFT-SBIN417196035750-EMPLOYEE PROVIDENT FUND ORG	0.0	29118.0	91928.52
6	15/07/2017	15/07/2017	-	NEFT-SBIN417196037859-EMPLOYEE PROVIDENT FUND ORG	0.0	75799.0	167725.52
7	17/07/2017	17/07/2017	-	CMS/ CMS921330625	0.0	6555.0	174280.52
8	17/07/2017	17/07/2017	-	MIN/STEAMGAMES./20170717132319	6704.92	0.0	167575.6
9	17/07/2017	17/07/2017	-	MIN/STEAMGAMES./20170717132331	6704.92	0.0	160870.68
10	17/07/2017	17/07/2017	-	MIN/STEAMGAMES./20170717132343	6704.92	0.0	154165.76
11	17/07/2017	17/07/2017	-	MIN/STEAMGAMES./20170717132423	6704.92	0.0	147460.84
12	17/07/2017	17/07/2017	-	MIN/STEAMGAMES./20170717132436	6704.92	0.0	140755.92
13	17/07/2017	17/07/2017	-	MIN/STEAMGAMES./20170717132447	6704.92	0.0	134051.0
14	17/07/2017	17/07/2017	-	MIN/STEAMGAMES./20170717132459	6704.92	0.0	127346.08
15	17/07/2017	17/07/2017	-	MIN/STEAMGAMES./20170717132511	6704.92	0.0	120641.16
16	17/07/2017	17/07/2017	-	MIN/STEAMGAMES./20170717132524	6704.92	0.0	113936.24
17	17/07/2017	17/07/2017	-	MIN/STEAMGAMES./20170717132539	6704.92	0.0	107231.32

To,
The Manager Operations
ICICI Bank Limited
ICICI Bank Tower, C - Wing
Autumn Estate, Near Chandivali Studio
Chandivali Farm Road,
Opp. Mhada Colony, Chandivali
Andheri (East), Mumbai 400072



SR483241852

Date: 17/07/2017

CardMember Dispute Form

CARD NUMBER

DETAILS

5 5 9 4 0 4 0 3 2 4 0 0 9

OF DISPUTED ITEM

Charge details shown in my statement dated _____

TRANSACTION DATE	MERCHANT NAME	TRANSACTION AMOUNT	DISPUTED AMOUNT
17/07/2017	MZN/STEAMGAMES/20170717132319/0	6704.92	6704.92
17/07/2017	MZN/STEAMGAMES/20170717132331/0	6704.92	6704.92
17/07/2017	MZN/STEAMGAMES/20170717132343/0	6704.92	6704.92
17/07/2017	MZN/STEAMGAMES/20170717132423/0	6704.92	6704.92
17/07/2017	MZN/STEAMGAMES/20170717132436/0	6704.92	6704.92

I am disputing the transaction(s) listed above for the reason as follows and request you to settle the cases

- ☐ I have neither incurred nor authorised the above transactions
- ☐ I have been charged twice for the same transaction
- ☐ I have incurred one transaction dated _____ at the above merchant establishment. However, I have not incurred or authorised the transactions listed above.

Attached is my copy of chargeslip for the genuine transaction.

- ☐ The transaction amount incurred was _____, but I have been billed for _____

Attached is my copy of chargeslip showing the actual amount.

- ☐ I have never received the ordered merchandise whose delivery date was _____

Attached is a copy of my letter to the merchant attempting to resolve the dispute.

- ☐ My hotel reservation was cancelled on _____, However I have been billed a No-Show Charge. The cancellation number is _____.

- ☐ I already paid the transaction amount by other means and the evidence is enclosed.

Paid by Cash/ Cheque/ DD/ Credit Card # _____ dated _____

Enclosed is a copy of my Cash Memo/ Bank Statement/ Payment Counterfoil/ Card Statement.

- ☐ The credit voucher was issued on _____ but not processed to my account.

Attached is a copy of my Credit/ Refund Slip/ Cancellation letter from merchant establishment.

- ☐ ATM Transaction attempted by me did not dispense cash for Rs. _____
- ☐ ATM Transaction attempted by me partially dispensed cash for Rs. _____

Attached is my copy of ATM slip.

- ☐ Others (any additional comments)

DECLARATION

I hereby affirm that the information furnished above is true to the best of my knowledge.

My card was in my possession and control at the time of the questioned transactions.

Name: SUSHANT CHANDRAKANT JIMAN

Phone/ Fax: 9819758220

Date: 17/07/2017, 04:06 PM

Cardholder's Signature

Mandatory: FOR RESOLUTION OF THE DISPUTE, PLEASE FORWARD THE DULY SIGNED AND FILLED CDF ALONG WITH THE APPLICABLE DOCUMENTS MENTIONED ON PAGE NO. 2

17/07/2017 - MZN/STEAMGAMES/20170717132447/0 - 6704.92 | 6704.92

17/07/2017 - MZN/STEAMGAMES/20170717132459/0 - 6704.92 | 6704.92

17/07/2017 - MZN/STEAMGAMES/20170717132511/0 - 6704.92 | 6704.92

17/07/2017 - MZN/STEAMGAMES/20170717132524/0 - 6704.92 | 6704.92

17/07/2017 - MZN/STEAMGAMES/20170717132539/0 - 6704.92 | 6704.92