

प्रति,

माननीय निरीक्षक/उपनिरीक्षक  
कांजूरमार्ग पूर्व पोलीस ठाणे  
मुंबई - ४०००४२

विषय:- विना परवाना रकम उलथावाबत  
मी. उज्ज्वल श्री. सुशांत चंद्रकांत जिमन शहराद वांद्रे (पु)  
शब्दा कार्यरत 'इंटरव्हान लिमिटेड' कांजूरमार्ग, या उज्ज्वल-  
मुसल काल दिनांक १५/०७/२०१७ रोजी ठिक दुपारि १ ते १:३०  
दरम्यान माझ्या वचत आल्यामधून विना परवाना रकमे  
रुपये ६००४९.२०/- मिथून शीर्षी. लशीती रकम मला  
योष्यती कायदेकारि चोक्कण करून लवकरात लवकर परत  
मिळविण्यासाठी विनंती उज्ज्वल उपाहे, माझ्या वचत  
आल्याची माहिती आलिल प्रमाणे

- १ वचत खातेदारकाचे नाव:- श्री. सुशांत च. जिमन
- २ वचत खाते क्रमांक :- ०३२४०१५०५७६६
- ३ बँकेचे नाव :- आयसिआयसिआय (ICICI)

आपला विश्वासू

*Sushant*

सुशांत चंद्रकांत जिमन

S.S. Kadaw  
18/07/17  
माननीय लेखनिक  
कांजूरमार्ग पोलीस ठाणे, मुंबई

sushant.jiman

---

**From:** sushant.jiman [sushant.jiman@sharekhan.com]  
**Sent:** Monday, July 17, 2017 3:16 PM  
**To:** 'customerdisputes@icicibank.com'  
**Cc:** 'bavkar@sharekhan.com'; 'Anand Mokashi'  
**Subject:** Incorrect Debit Entries in Account  
**Attachments:** OpTransactionHistory17-07-2017.pdf

**Importance:** High

Dear Team,

Please find attached the account statement wherein 10 transactions of Rs 6704.92 each total amounting to Rs. 67049.20 has been debited from my account number – 032401505768 with narration MIN/STEAMGAMES. (PDF attached for your reference. I have also raised the said issue with ICICI customer care today. **Complaint No – SR483241852.**

Request you to kindly look into the same on urgent basis and confirm on what basis the said debit has been done.

Regards  
Sushant Jiman  
022 – 6116 9241  
098197 58220



## DETAILED STATEMENT

### Search

Account Number 032401505768(INR) - SUSHANT CHANDRAKANT JIMAN  
Transaction Date from 02/07/2017 to 17/07/2017  
Transaction Period Last 1 Month  
Advanced Search  
Amount from NA to NA  
Cheque number from NA to NA  
Transaction remarks NA  
Transaction type All  
Transactions List - SUSHANT CHANDRAKANT JIMAN - 032401505768

| S No. | Value Date | Transaction Date | Cheque Number | Transaction Remarks                               | Withdrawal Amount (INR) | Deposit Amount (INR) | Balance (INR) |
|-------|------------|------------------|---------------|---|-------------------------|----------------------|---------------|
| 1     | 03/07/2017 | 03/07/2017       | -             | NFS/CASH WDL/03-07-17                             | 9500.0                  | 0.0                  | 63875.53      |
| 2     | 06/07/2017 | 06/07/2017       | -             | EBA/PUR-AU SMALL FINANCE/20170708184853           | 14678.0                 | 0.0                  | 49198.53      |
| 3     | 13/07/2017 | 13/07/2017       | -             | CMS/ CMS919419075                                 | 0.0                     | 15612.0              | 64810.53      |
| 4     | 13/07/2017 | 13/07/2017       | -             | NFS/CASH WDL/13-07-17                             | 2000.0                  | 0.0                  | 62810.53      |
| 5     | 15/07/2017 | 15/07/2017       | -             | NEFT-SBIN417196035750-EMPLOYEE PROVIDENT FUND ORG | 0.0                     | 29118.0              | 91928.53      |
| 6     | 15/07/2017 | 15/07/2017       | -             | NEFT-SBIN417196037859-EMPLOYEE PROVIDENT FUND ORG | 0.0                     | 75799.0              | 167725.53     |
| 7     | 17/07/2017 | 17/07/2017       | -             | CMS/ CMS921330825                                 | 0.0                     | 6555.0               | 174280.53     |
| 8     | 17/07/2017 | 17/07/2017       | -             | MIN/STEAMGAMES./20170717132319/0                  | 8704.92                 | 0.0                  | 167575.61     |
| 9     | 17/07/2017 | 17/07/2017       | -             | MIN/STEAMGAMES./20170717132331/0                  | 8704.92                 | 0.0                  | 160870.69     |
| 10    | 17/07/2017 | 17/07/2017       | -             | MIN/STEAMGAMES./20170717132343/0                  | 8704.92                 | 0.0                  | 154165.76     |
| 11    | 17/07/2017 | 17/07/2017       | -             | MIN/STEAMGAMES./20170717132423/0                  | 8704.92                 | 0.0                  | 147460.84     |
| 12    | 17/07/2017 | 17/07/2017       | -             | MIN/STEAMGAMES./20170717132436/0                  | 8704.92                 | 0.0                  | 140755.92     |
| 13    | 17/07/2017 | 17/07/2017       | -             | MIN/STEAMGAMES./20170717132447/0                  | 8704.92                 | 0.0                  | 134051.0      |
| 14    | 17/07/2017 | 17/07/2017       | -             | MIN/STEAMGAMES./20170717132459/0                  | 8704.92                 | 0.0                  | 127346.08     |
| 15    | 17/07/2017 | 17/07/2017       | -             | MIN/STEAMGAMES./20170717132511/0                  | 8704.92                 | 0.0                  | 120641.16     |
| 16    | 17/07/2017 | 17/07/2017       | -             | MIN/STEAMGAMES./20170717132524/0                  | 8704.92                 | 0.0                  | 113936.24     |
| 17    | 17/07/2017 | 17/07/2017       | -             | MIN/STEAMGAMES./20170717132539/0                  | 8704.92                 | 0.0                  | 107231.32     |

SR483241852

To,  
The Manager Operations  
ICICI Bank Limited  
ICICI Bank Tower, C - Wing  
Autumn Estate, Near Chandivali Studio  
Chandivali Farm Road,  
Opp. Mhada Colony, Chandivali  
Andheri (East), Mumbai 400072



Date: 17/07/2017

CardMember Dispute Form

CARD NUMBER 5 5 9 4 0 4 0 3 2 4 0 0 9  
DETAILS

OF DISPUTED ITEM Charge details shown in my statement dated \_\_\_\_\_

| TRANSACTION DATE | MERCHANT NAME                   | TRANSACTION AMOUNT | DISPUTED AMOUNT |
|------------------|---------------------------------|--------------------|-----------------|
| 17/07/2017       | M2N/STEAMGAMES/20170717132319/0 | 6704.92            | 6704.92         |
| 17/07/2017       | M2N/STEAMGAMES/20170717132331/0 | 6704.92            | 6704.92         |
| 17/07/2017       | M2N/STEAMGAMES/20170717132343/0 | 6704.92            | 6704.92         |
| 17/07/2017       | M2N/STEAMGAMES/20170717132423/0 | 6704.92            | 6704.92         |
| 17/07/2017       | M2N/STEAMGAMES/20170717132436/0 | 6704.92            | 6704.92         |

- I am disputing the transaction(s) listed above for the reason as follows and request you to settle the cases
- I have neither incurred nor authorised the above transactions
  - I have been charged twice for the same transaction
  - I have incurred one transaction dated \_\_\_\_\_ at the above merchant establishment. However, I have not incurred or authorised the transactions listed above.
- Attached is my copy of chargeslip for the genuine transaction.
- The transaction amount incurred was \_\_\_\_\_, but I have been billed for \_\_\_\_\_
- Attached is my copy of chargeslip showing the actual amount.
- I have never received the ordered merchandise whose delivery date was \_\_\_\_\_
- Attached is a copy of my letter to the merchant attempting to resolve the dispute.
- My hotel reservation was cancelled on \_\_\_\_\_, However I have been billed a No-Show Charge. The cancellation number is \_\_\_\_\_.
  - I already paid the transaction amount by other means and the evidence is enclosed.
- Paid by Cash/ Cheque/ DD/ Credit Card # \_\_\_\_\_ dated \_\_\_\_\_
- Enclosed is a copy of my Cash Memo/ Bank Statement/ Payment Counterfoil/ Card Statement.
- The credit voucher was issued on \_\_\_\_\_ but not processed to my account.
- Attached is a copy of my Credit/ Refund Slip/ Cancellation letter from merchant establishment.
- ATM Transaction attempted by me did not dispense cash for Rs. \_\_\_\_\_
  - ATM Transaction attempted by me partially dispensed cash for Rs. \_\_\_\_\_
- Attached is my copy of ATM slip.
- Others (any additional comments)

DECLARATION

I hereby affirm that the information furnished above is true to the best of my knowledge. My card was in my possession and control at the time of the questioned transactions.

Name: SUSHANT CHANDRAKANT JIJAN  
Phone/ Fax: 9819758220  
Date: 17/07/2017, 04:06 PM

*Sushant*  
15/7/17  
Cardholder's Signature

Mandatory: FOR RESOLUTION OF THE DISPUTE, PLEASE FORWARD THE DULY SIGNED AND FILLED CDF ALONG WITH THE APPLICABLE DOCUMENTS MENTIONED ON PAGE NO. 2

|            |                                 |         |         |
|------------|---------------------------------|---------|---------|
| 17/07/2017 | M2N/STEAMGAMES/20170717132447/0 | 6704.92 | 6704.92 |
| 17/07/2017 | M2N/STEAMGAMES/20170717132459/0 | 6704.92 | 6704.92 |
| 17/07/2017 | M2N/STEAMGAMES/20170717132511/0 | 6704.92 | 6704.92 |
| 17/07/2017 | M2N/STEAMGAMES/20170717132524/0 | 6704.92 | 6704.92 |
| 17/07/2017 | M2N/STEAMGAMES/20170717132539/0 | 6704.92 | 6704.92 |