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Return Information #2245 (10/08/2017, 07:32 PM)

Status: Approved

Action: Replace item

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Battery for Karbonn Titanium Octane Plus
563.03 Rs.
1
Not compatible

Comments

Dear Rajat,

I visited lot of review webpages, I feel its your business, everyone have same complaint, you intentionally deliver wrong product. and cheat customer, lot of cases where your approved refund but actually customer not get same in their account.

Still I have I not confident your are genuine seller.

Another option I will send this product on to pay basis as you ready to pay courier charges. So it will be best I send this product from here on to basis. you can pay to courier agency

please confirm your courier partner and to pay account

Thanks

Regards

Shivnesh

Added By Shivnesh Kumar **On Date** 17/08/2017, 05:39 PM

Dear Sir,

Apologies for the inconvenience caused.

I would like to inform you that it is clearly mentioned in our product details page and also in terms and conditions; you need to send the product back to us after approval of replacement request as we do not have any reverse pickup facility. To confirm the same, please read our warranty terms and conditions here: <https://www.maxbhi.com/warranty-terms.html>

Added By Rajat **On Date** 17/08/2017, 05:25 PM

Order ID: 576758, Karbonn octane plus battery - Replacement against wrong product delivery

Dear Rajat,

I already paid for the product which I purchased online from Maxbhi.com, your team packed wrong product inside and shipped me. That was not my mistake. Its your responsibility to deliver correct product for which you already received money from me.

I request you 1st deliver my correct product which I ordered and take back this product from me with same channel (or same courier person).

Now situation I cannot believe on your team, as you already cheating. This is one kind of online cheating or fraud from maxbhi.com

I cannot further invest money from my side. Check my comment which i mentioned during purchase of this item from maxbhi. That time also I had doubt as I never listen maxbhi name in online selling business.

Hope you understand and take action accordingly.

Added By Shivnesh Kumar **On Date** 17/08/2017, 04:55 PM

Dear Sir,

Apologies for the inconvenience caused.

Your return request has been approved, kindly send back our product to the below mentioned address so that we can reship you the replacement. Thanks

Maxbhi.com
318, 3rd Floor, Network Plaza,
Saraswati Road, Karol Bagh,
New Delhi - 110005
Ph: 7533006661
(Monday closed)

Added By Rajat **On Date** 17/08/2017, 04:04 PM

When maxbhi able to deliver my product, or it is fake website who making false promises plz confirm my item, or i take another action to get my product

Added By Shivnesh Kumar **On Date** 16/08/2017, 09:26 PM

Still no confirmation regarding my item, 2 times already discussed with your so called customer care

Added By Shivnesh Kumar **On Date** 16/08/2017, 09:24 PM

Dear Sir,

Apologies for the inconvenience caused.

Your return request has been approved, kindly send back our product to the below mentioned address so that we can reship you the replacement. Thanks

Maxbhi.com
318, 3rd Floor, Network Plaza,
Saraswati Road, Karol Bagh,
New Delhi - 110005
Ph: 7533006661
(Monday closed)

Added By Rajat **On Date** 11/08/2017, 04:32 PM

Ordered Product: Battery For Karbonn Titanium Octane Plus

Received Product: Nokia N97 BL-4D (Other No written on battery = 576492)

wrong product delivered to me, request you immediately replace my product with fast courier service

Thanks

Regards
Shivnesh Kumar
+91 - 9765999277

Added By Shivnesh Kumar **On Date** 10/08/2017, 07:32 PM

Add Comment *

Post Query

Return Images



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