

From: TheDesi Sotre contact.desistore@gmail.com
Subject: Re: Order #1232 confirmed-Return of Material and refund
Date: 1 September 2022 at 1:26 PM
To: Vikram Modi vam25099@gmail.com

TS

Hello sir,

We're sorry for the inconvenience caused to you and delay in response. our team tried reaching you, but there was some network conjunction. Be assured our team will connect with you by tomorrow.

We've proceed your request on highest priority basis.

We regret the delay in response. As we attend lot of customers across India. in some cases certain amount of delay occurs.

Our Executive will connect with you by tomorrow itself.

Thanks & Regards

On Wed, 31 Aug, 2022, 8:35 pm Vikram Modi, <vam25099@gmail.com> wrote:
Desi store

No one has contacted me so far as written in your mail reply. It seems to me that you are not interested in resolving the complaint but only want to delay the matter.

Pl ask your man to settle the issue quickly or else I will be constrained now to go ahead with my police complaint to cyber Cell Police without sending anymore mail.

I find the approach of your company to be very casual and you need to give proper attention to your customers complaints.

Vikram Modi
Mob 9429374989

On 30-Aug-2022, at 11:48 AM, TheDesi Sotre <contact.desistore@gmail.com> wrote:

Hello sir,

Our Executive will contact you by tonight only. kindly attend the call & solve your issue for the same.

Thanks & Regards

On Mon, 29 Aug, 2022, 2:38 pm Vikram Modi, <vam25099@gmail.com> wrote:
Dear Sir,

You have not replied any of my mail even after many complaints.

If you do not reply now I will have to file a criminal complaint for cheating and misrepresentation to me and to large number of Facebook user. Pl refund my money and take back your material or else I will be constrained to complaint in Cyber Crime Cell.

I am giving you this last opportunity before going for complaint.

Vikram Modi

Begin forwarded message:

From: TheDesi Sotre <contact.desistore@gmail.com>
Subject: Re: Order #1232 confirmed-Return of Material and refund
Date: 22 August 2022 at 8:19:45 AM IST
To: Vikram Modi <vam25099@gmail.com>

Hello sir,

We're sorry for the inconvenience caused to you and delay in response. Will you please provide us the order ID along with pictures of received Tshirts so that we can proceed further for the same.

Thanks & Regards

On Sun, 21 Aug, 2022, 1:50 pm Vikram Modi, <vam25099@gmail.com> wrote:
Dear Sir,

My following order was delivered. The delivery man did not allow to open and check the material before payment. So the Cash of Rs1100 was paid and packet was opened in his presence. The material delivered is of very small size and of no use to me. I had ordered for 42 size while the goods delivered is of 38 size and so of no use to me. The material is lying unopened after verification of size label from the transparent plastic cover.

Moreover the quality of material delivered is also not up to my expectation and hence I would request you take back the material and refund the amount to me. I wanted a better quality material while the goods sent is very cheap. I could not judge correctly as full description of material with count and weight is not mentioned on the web site.

If you do not refund in cash and need the details of my bank/paytm account number for refund, pl let me know.

Vikram Modi
Mob 9429374989

On 15-Aug-2022, at 3:49 PM, The देसी Store <contact.desistore@gmail.com> wrote:

The देसी Store

ORDER #1232

Thank you for your purchase!

Hi Vikram, we're getting your order ready to be shipped. We will notify you when it has been sent.

View your order or [Visit our store](#)

Order summary



Pack of 5 Polo T-shirt for Men × 1

M

Rs. 1,098.00

Subtotal **Rs. 1,098.00**

Shipping **Rs. 0.00**

Taxes **Rs. 0.00**

Total **Rs. 1,098.00**

Customer information

Shipping address

Vikram Modi
Near Avalon Hotel ,thaltej
18 Sangini Bunglows, Opp Anmol
Farm
380059 Ahmedabad GJ
India

Billing address

Vikram Modi
Near Avalon Hotel ,thaltej
18 Sangini Bunglows, Opp Anmol
Farm
380059 Ahmedabad GJ
India

Shipping method

Cash on delivery

Payment method

Cash on Delivery (COD) — **Rs.
1,098.00**

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Rs. 1,098.00

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Taxes	Rs. 0.00

Total

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