



Abhijit Mukherjee <bhjtukherjee@gmail.com>

**FRAUDULENT WITHDRAWAL AMOUNT RS.19989 FROM MY SAVINGS
ACCOUNT OF BOB,CGR,ON21/08/2016**2 messages

Abhijit Mukherjee <bhjtukherjee@gmail.com>

Sun, Jul 9, 2017 at 12:33 PM

To: crmcell@wbasedcl.in

Cc: crmwbasedcl@rediffmail.com

**TO,
MR. Debasis Gupta,,
CUSTOMER RELATIONSHIP MANAGER,
WBSEDCL,
Bidyut Bhawan, Gr Floor, Block-A, Karunamayee,
Saltlake,
KOKLKATA-91**

Respected Sir, DATED:-09/JULY/2017

This is to inform you once again with reference to my application dated 09/SEPT/2016 to the Station Manager Mr.Ashutosh Pal of CCC-2 WBSEDCL CGR,BARABAZAR,GT ROAD cancellation of ECS payment mode of electricity bill. The excess amount rs.3712 debited through ECS of my WBSEDCL bill on 20/08/2016 from BOB ,CGR,SB ACCOUNT NUMBER 104101XXXXX951.As per the concerned person of WBSEDCL told me the security deposit should be done through cash payment and not through ECS mode .It was adjusted to my current electricity bill dated 12/nov/2016 for consumption period aug-16-oct-16 and the S.D. is rs.5948.Moreover to remind you the fact once again a Person giving his identity as Mr.Sanjeet Roy of CONSUMER FORUM HELP DESK of ,W.B.S.E.D.C.L ,NOIDA G.O.I.employee called me to my regstd.mobile number 9432895698 of my BOB,CGR,BRANCH,on 21/08/2016 that he will refund my excess amount Rs.3712 that was debited from my savings account and he had convinced me that card to card verification is an authentic process of refunding the amount to consumer of WBSEDCL that was excess debited from ECS .Moreover my payment will be declined if i did not share the information of my Debit card and electricity will be disconnected from my house.I had convinced and fearfully trust at his word and gave my ATM card details .He had insisted and forcefully stolen the information details of ATM card over phone .Instead of crediting he fraudulently debited from my savings account Rs.19989 by 4 fraud txns.(rs.5000+rs.4989+rs.5000+rs.5000)on

21/08/2016 between 2:30-3:30pm.I had called to my BOB debit card dept.and told all the details of fraudulent entities happened by cheating and duped me rs.19989 pretending to be from WBSEDCL CONSUMER FORUM HELP DESK GOI EMPLOYEE,.Complaint already lodged against the person to LALBAZAR ANTI BANK FRAUD DEPT complaint id 1196 on 22/08/2016.and to my local Chandannagar police station on 22/08/16 and 25/08/2016 FIR CASE NO.223/16US 66C/66D IT ACT and GD REF.NO.1256 on 25/08/2016.I came to know from the PAYTM CYBER CELL TEAM that the hypocrites had transferred our hard earned money Rs.19989 from PAYTM WALLET to HIS/HER bank account to CENTRAL BANK OF INDIA,SEHANI,GAZIABAD BRANCH,PO MEERUT ROAD on 21/08/2016.The email received from Central Bank Of India on 16-may-2017stating the name and residential address of the fraudster who had fraudulently withdrawn Rs.19989 from my savings account of BOB,CGR,DATED 21/08/2016






Thus hypocrisy in the name of autocrisy must be stopped at once and cognisable and legal offences with proper punishment must be given to the accused person /persons involved in this type of fraudulences and must be stopped in the near future.

Thanking you in an anticipation.

Yours faithfully

**Abhijit Mukherjee
C/O Rama Mukherjee
96,S.S.Tala Main road,
P.O+P.S.Chandannagar,Hooghly-712136
mob,no:-9432895698/8584049761
CONSUMER ID:-163106811**

5 attachments

-  **CENTRAL BANK OF INDIA.pdf**
207K
-  **RBI APPELLATE AUTHORITY CEPC.pdf**
225K
-  **PAYTM CYBER CELL TEAM REPLY.pdf**
107K
-  **SCAN.pdf**
725K
-  **Complaint No 271547.docx**
17K

To: Abhijit Mukherjee <bhjtukherjee@gmail.com>
Cc: AGM__DIST_HQ <agmhr.distr@gmail.com>

dear consumer

you are requested to complaint to Police Authority .

From: Abhijit Mukherjee <bhjtukherjee@gmail.com>

To: crmcell@wbsedcl.in,

Cc: crmwbasedcl@rediffmail.com

Date: 09/07/2017 12:33

Subject: FRAUDULENT WITHDRAWAL AMOUNT RS.19989 FROM MY SAVINGS ACCOUNT OF BOB,CGR,ON21/08/2016

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CONSUMER ID:-163106811[attachment "CENTRAL BANK OF INDIA.pdf" deleted by Crm Cell/wbsedcl] [attachment "RBI APPELLATE AUTHORITY CEPC.pdf" deleted by Crm Cell/wbsedcl] [attachment "PAYTM CYBER CELL TEAM REPLY.pdf" deleted by Crm Cell/wbsedcl] [attachment "SCAN.pdf" deleted by Crm Cell/wbsedcl] [attachment "Complaint No 271547.docx" deleted by Crm Cell/wbsedcl]